Public User Manual

PWD RAJ SEWA

https://pwdrajsewa.calibrewebsol.com/

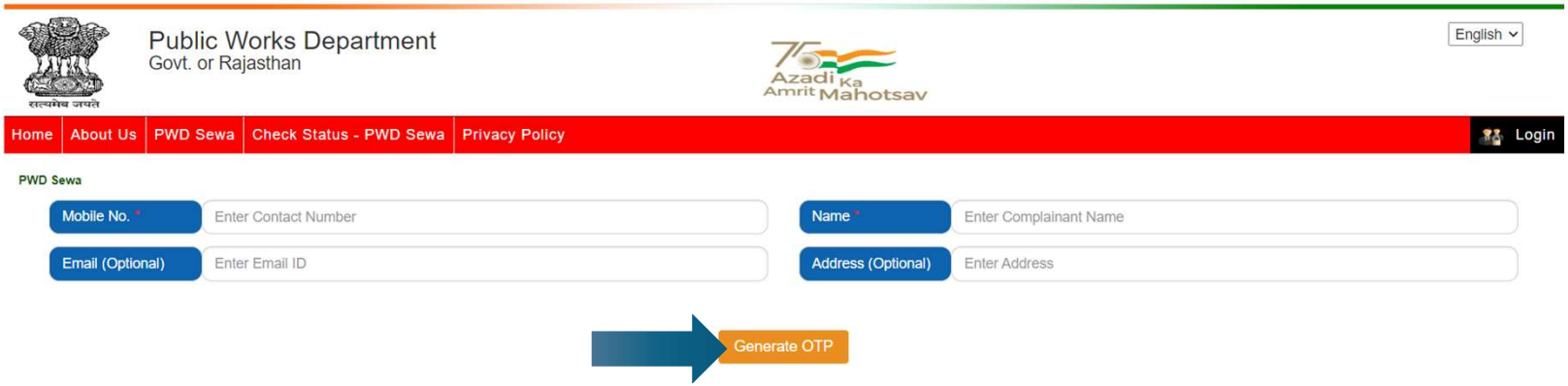
How to create complaint

Step 1: Open pwd raj sewa website on your browser (Site Url: https://pwdrajsewa.calibrewebsol.com/)
Step 2: Click on “PWD Sewa” (See arrow)

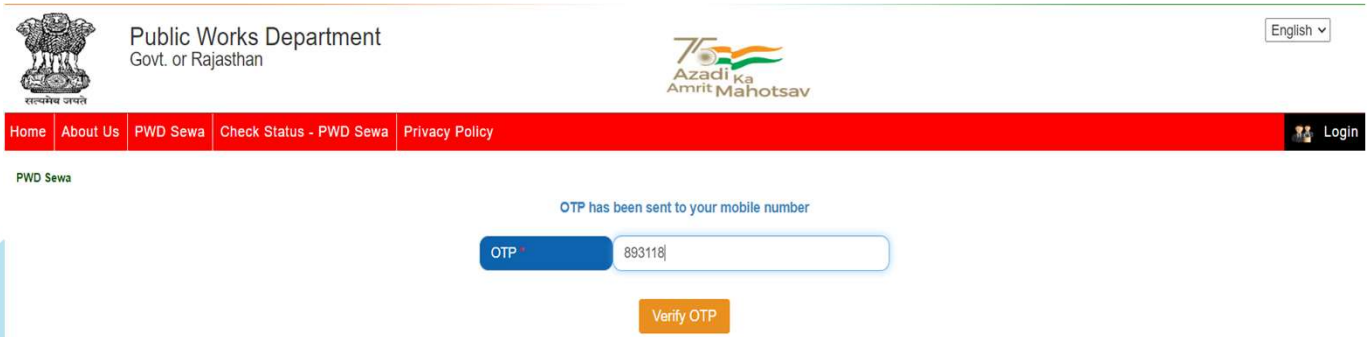
Step 3: Fill the below details:

1. Mobile No. : This input field is mandatory
2. Name : This input field is mandatory
3. Email :
4. Address :

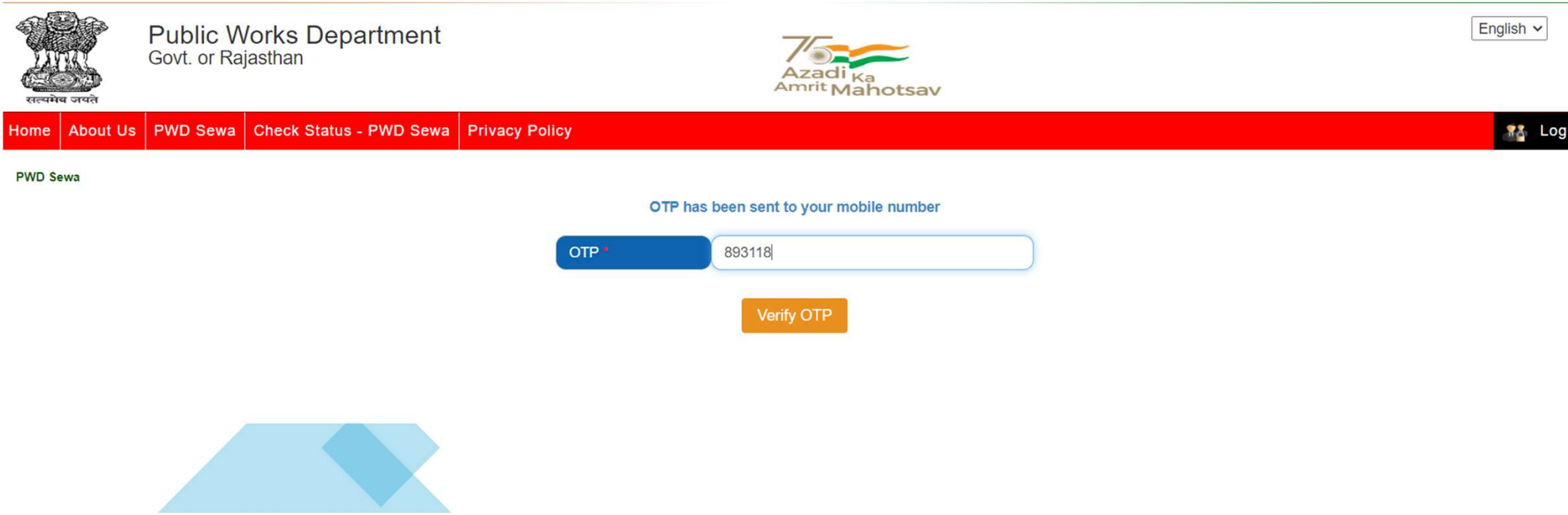
Step 4: Click on “Generate OTP Button” (See arrow)



Step 5: Verify your mobile no. through OTP

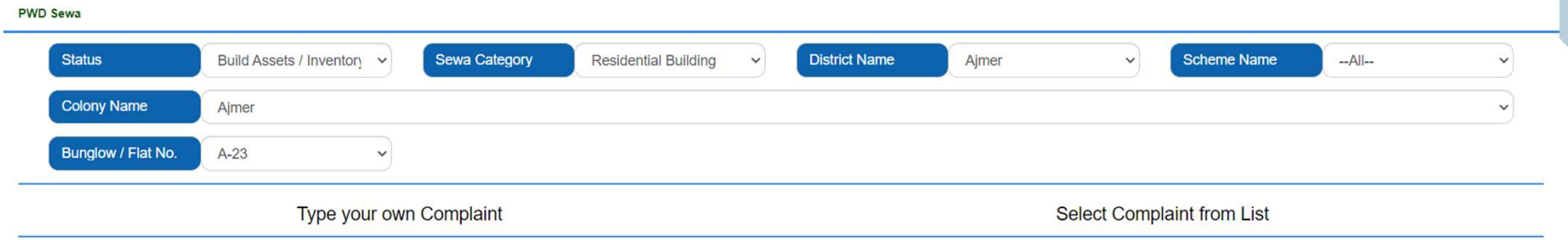


Step 5: Verify your mobile no. through OTP

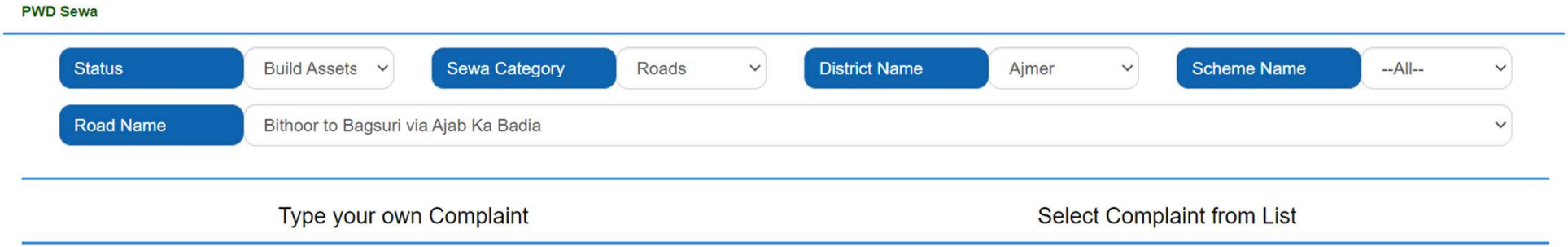


Step 6: Select Status and Sewa category as per your choice

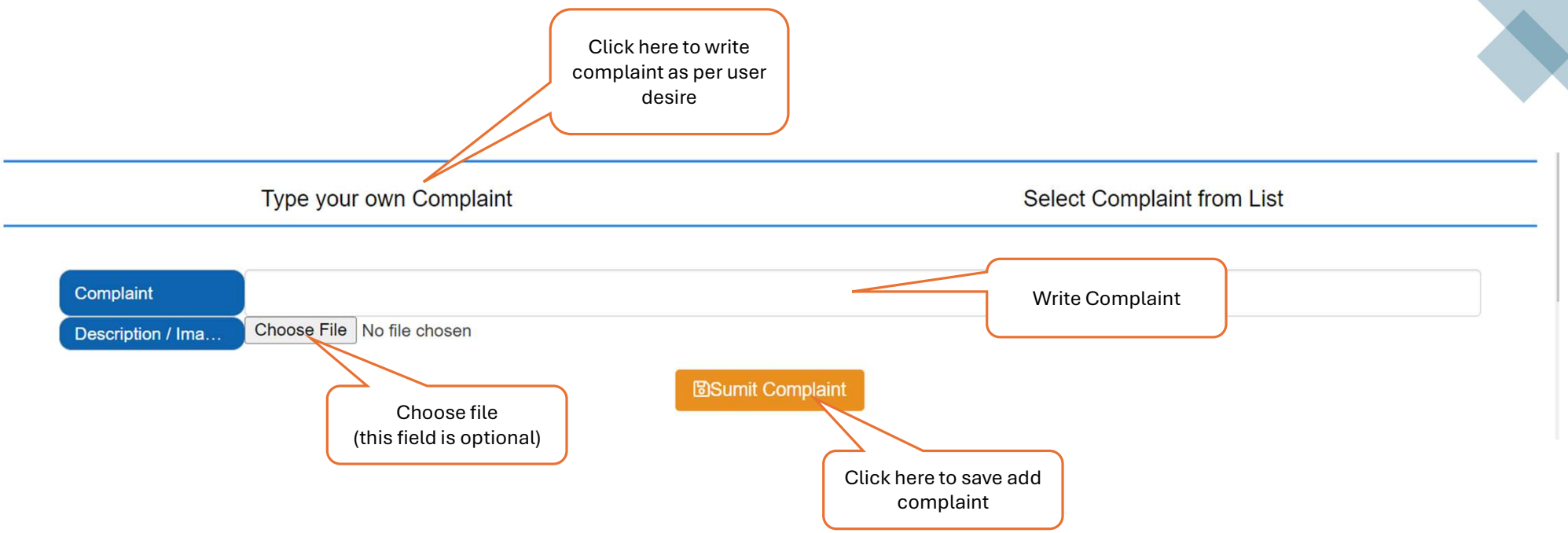
Create Complaint for Building



Create Complaint for Road

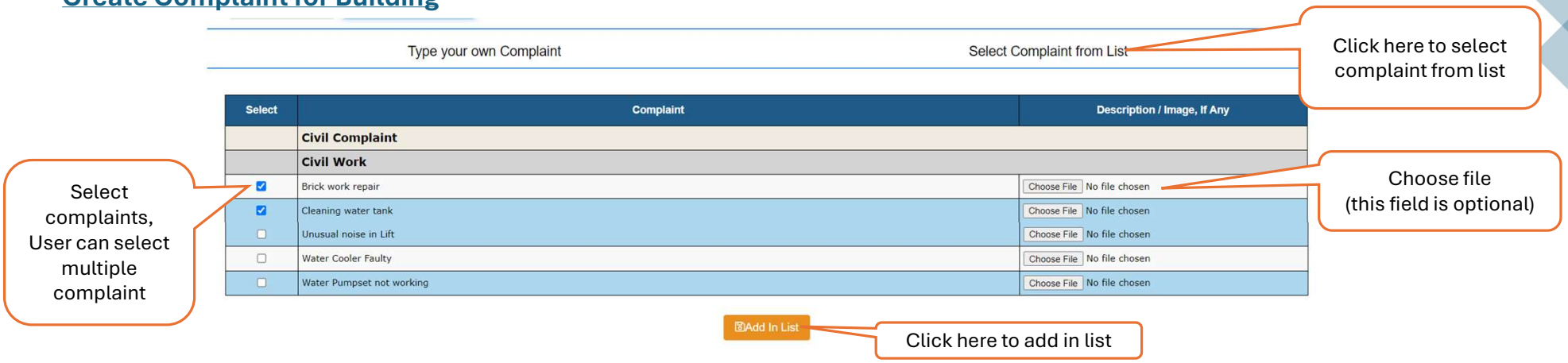


Step 7: “Type your own complaint” Wise (It is same for Road and Building)

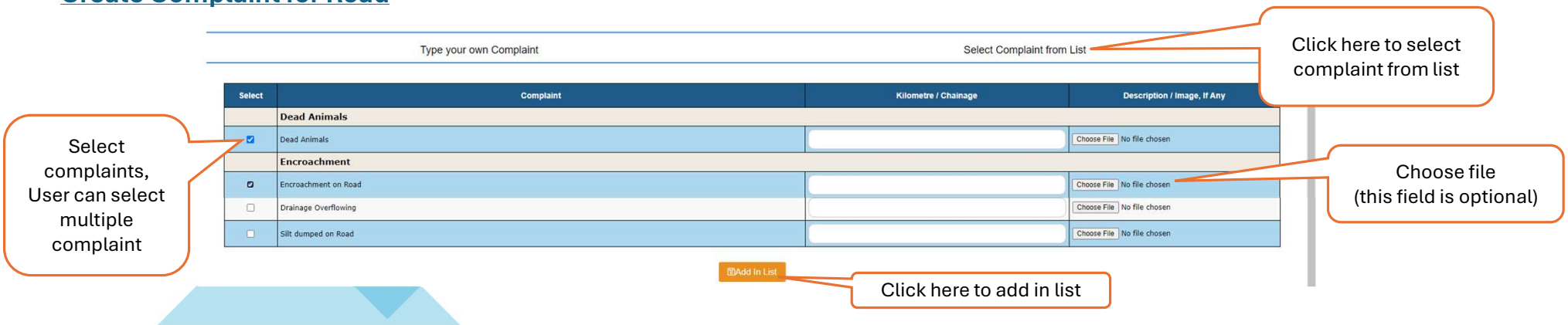


Step 7: “Select Complaint from List” Wise (It is same for Road and Building)

Create Complaint for Building

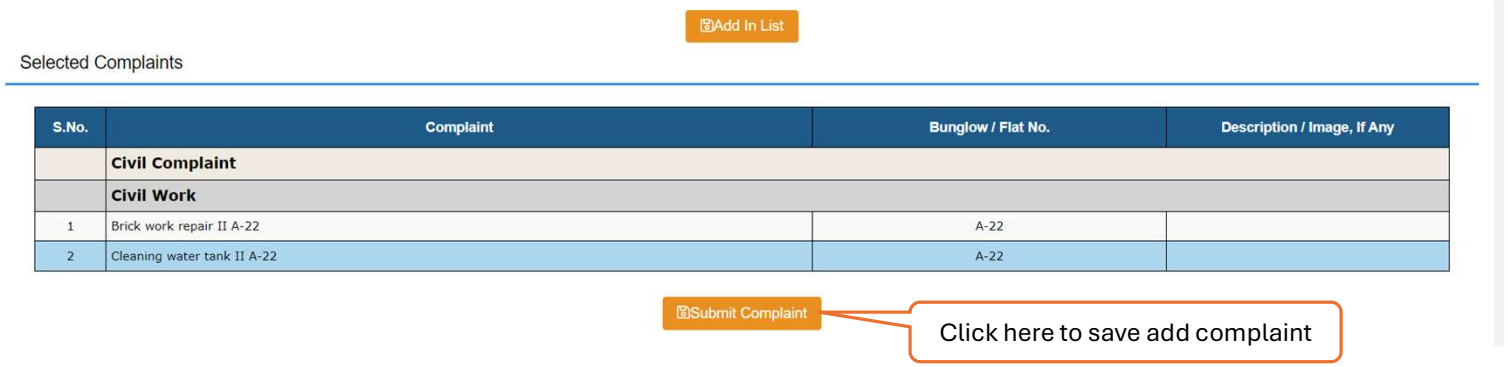


Create Complaint for Road

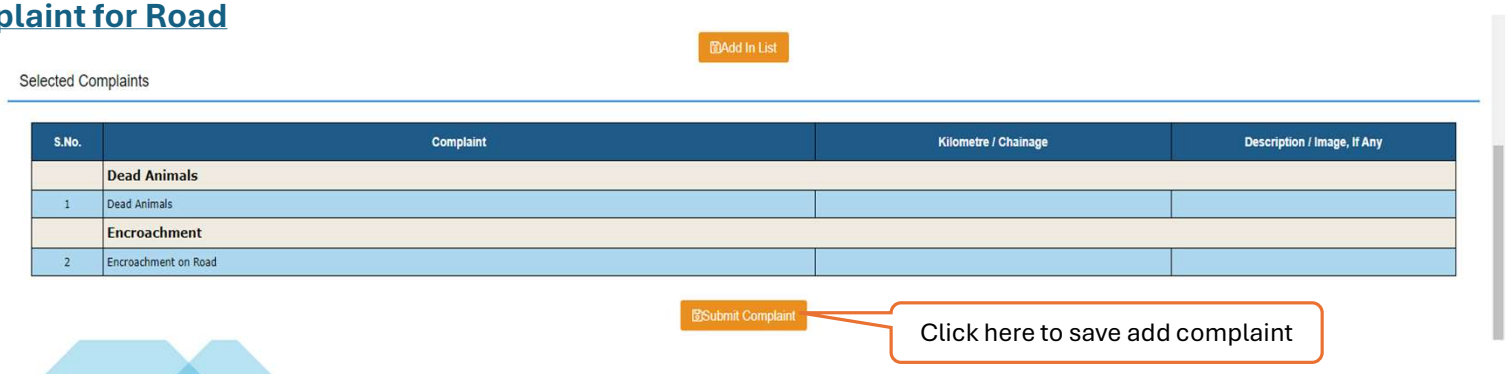


Step 8: “Select Complaint from List” Wise (It is same for Road and Building)

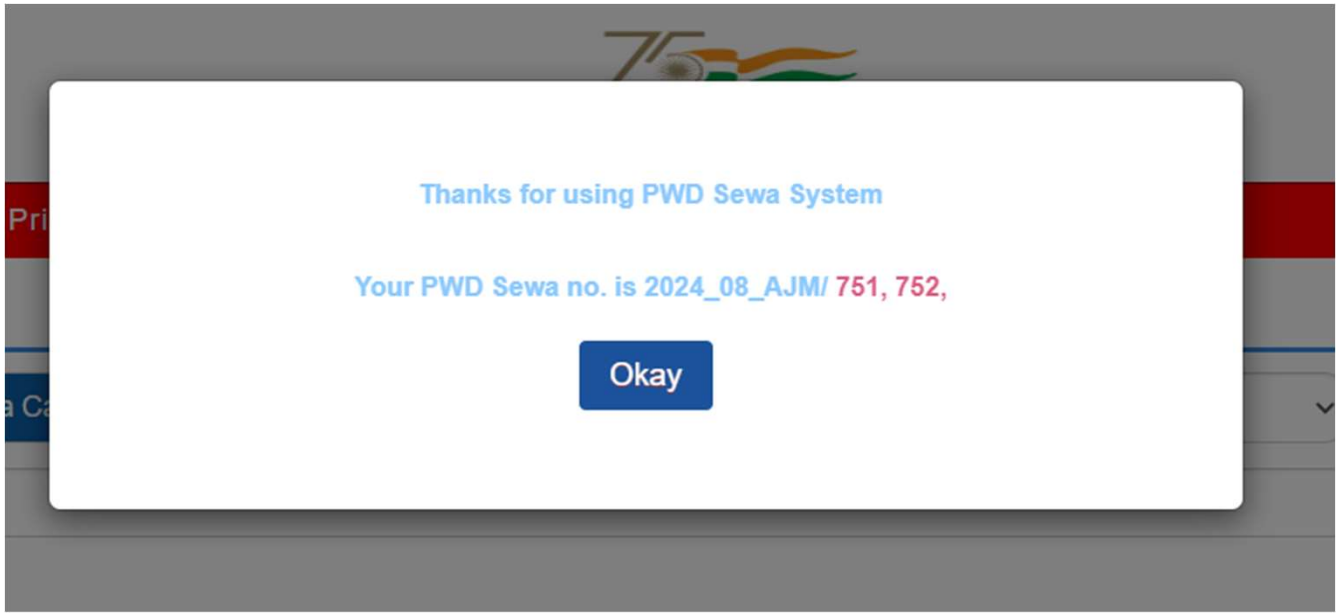
Create Complaint for Building



Create Complaint for Road

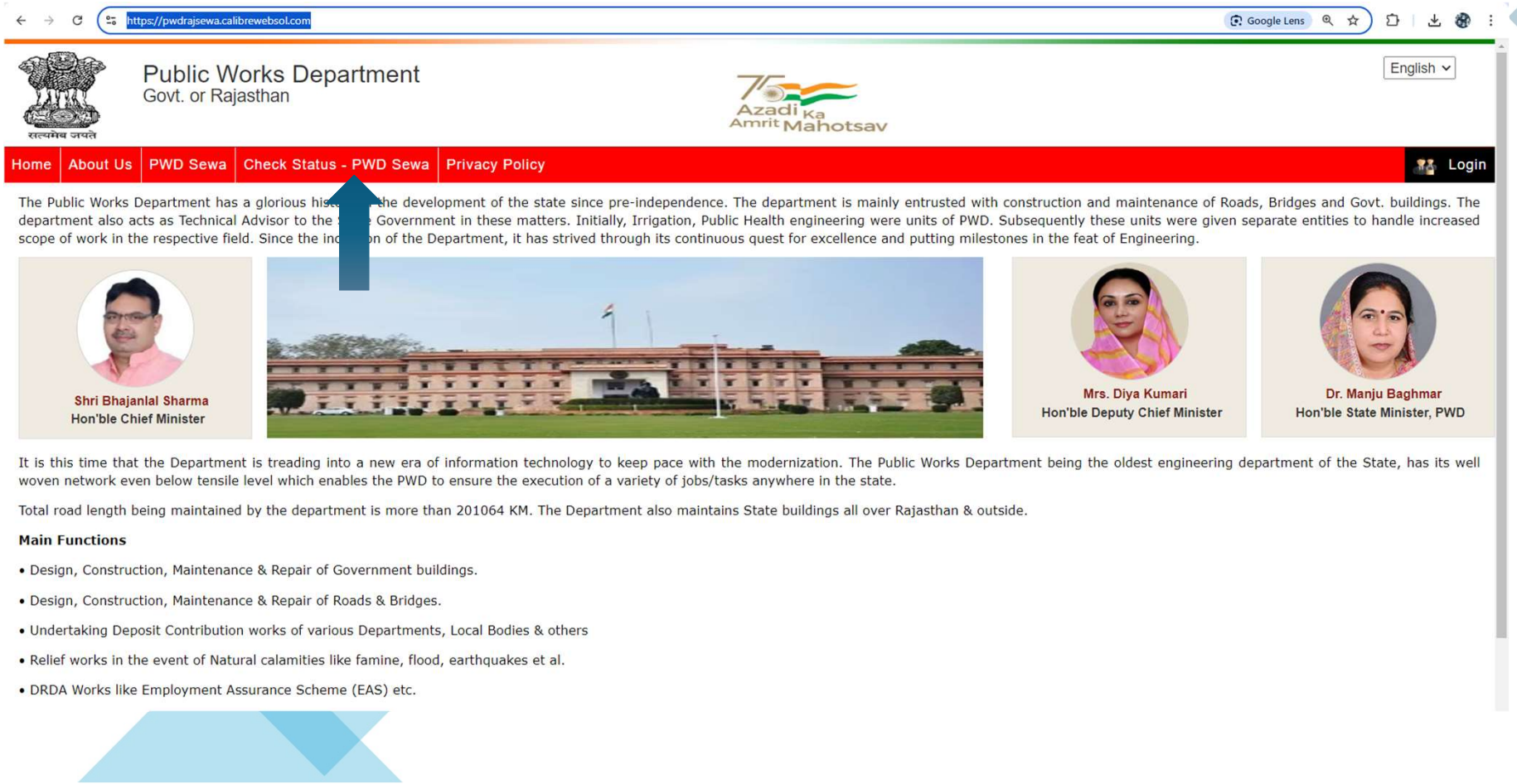


Step 9: Success Message

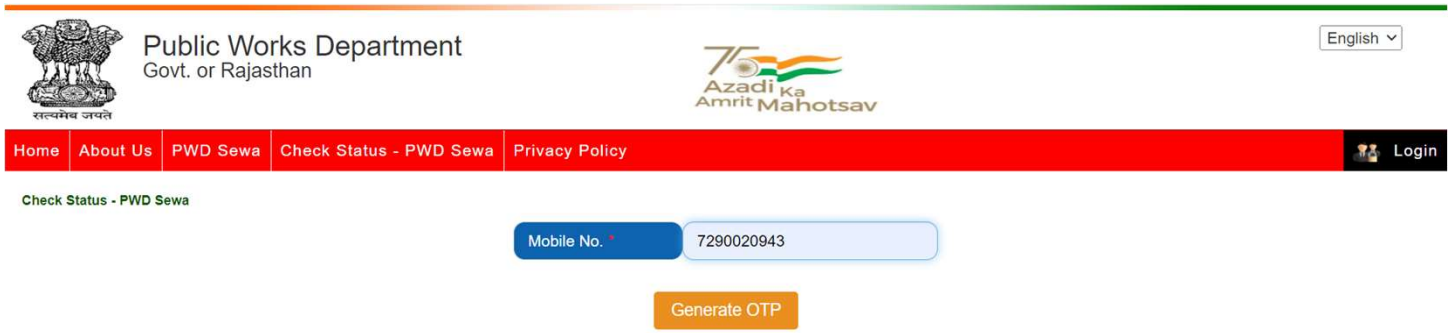


How to Check Complaint Status

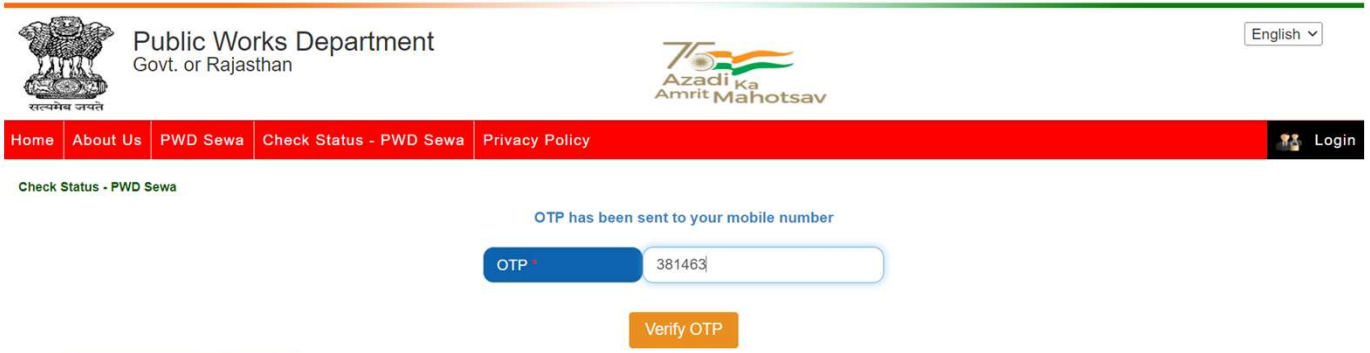
Step 1: Click on “Check Status - PWD Sewa” (See arrow)



Step 5: Enter the number from which you have created the complaint



Step 5: Verify your mobile no. through OTP



Step 6: Here you can see the complaints that you have created

Check Status - PWD Sewa

Click on Sewa Number for Detail view

Total Record - 50

S. No.	Sewa No.	Sewa Date	Complaint	Status	Reply	Reply By	Reply Date	Image / Document
1	754	22/08/2024 04:28 PM	Identification paint is required on speed breaker Kilometre / Chainage 567	Open		Distt. Dn. Ajmer		View Complainant
2	753	22/08/2024 04:28 PM	Water Logging Kilometre / Chainage 123	Open		Distt. Dn. Ajmer		View Complainant
3	752	22/08/2024 03:57 PM	Cleaning water tank II A-22	Open		Ajmer, Zone		
4	751	22/08/2024 03:57 PM	Brick work repair II A-22	Open		Ajmer, Zone		
5	750	22/08/2024 03:50 PM	12th Floor, Phase-2 Fall Ceiling Light not working II A-23	Open		Ajmer, Zone		

Complaint status

Click here to view image/document